



PTCI

communicator

Winter 2025



Refer someone to PTCI and you both get \$100

With the PTCI Connections Referral Rewards Program, you and your friend each get \$100 in bill credits when you refer them to qualifying services.

- **How It Works:** The \$100 reward is applied as ten \$10 credits over ten months.
- **Stack Your Savings:** Refer multiple people and stack multiple \$100 credits for each referral. You could even make your bill free!

Ask for a referral card at your local PTCI store to start saving money! Visit ptci.net/referral for more information.

PTCI Headquarters

PO Box 1188, Guymon, OK 73942
1.800.562.2556 | ptci.net

Perryton Store

222 S Amherst, Perryton, TX 79070
Mon, Wed-Fri: 8:00 am-5:30 pm
Tue: 9:00 am-5:30 pm

Spearman Store

721 W 7th, Spearman, TX 79081
Mon, Wed-Fri: 8:00 am-5:30 pm
Tue: 9:00 am-5:30 pm

Canadian Store

112 N 3rd Street, Canadian, TX 79014
Wed: 9:30-12:00pm, 1:00 pm-4:00 pm



PTCI is bringing services to Darrouzett in 2025

Exciting news is on the horizon for Darrouzett, Texas, as PTCI plans to bring our services to the community in 2025. PTCI specializes in providing high-speed internet with a focus on improving connectivity in rural areas. Regarding this plan to expand in Darrouzett, CEO Jana Wallace said, "Everything we do at PTCI ties directly back to our Mission to provide progressive, affordable, and high-quality communications services. Connectivity is vital for our rural communities so they will continue to thrive, and we are thrilled to be in Darrouzett."

This expansion will bring faster, more reliable internet to homes and businesses across Darrouzett. Whether you're working from home, learning online, streaming your favorite shows, or staying in touch with loved ones, PTCI's services are here to help you do it all with ease. The project reflects PTCI's commitment to connecting underserved communities with the latest technology.

PTCI is dedicated to being an active and supportive part of the Darrouzett community, contributing to its growth and development. This initiative seeks to improve everyday life and create new opportunities for residents and businesses. We look forward to providing more updates and serving a new community!



SmartHub is the smart way to manage your account

PTCI offers SmartHub, our online account management system. The free SmartHub app lets you conveniently manage all aspects of your account from your mobile device:

- View and pay your bill with us
- Set up autopay for your account
- Make account changes
- Report any service troubles
- Ask questions of our customer service team
- Connect with us on social media

It's smart to use SmartHub, since it provides a safe and secure environment for bill payments and transactions between PTCI and your financial institution. It's also a super easy way to notify us of account changes and service issues.

You can create a SmartHub account in less than three minutes. Just go to www.ptci.net and click the following:

1. "Pay My Bill"
2. "Open Smarthub"
3. "Sign up to access our Self-Service site"

From there, input the information it asks of you. You can also text or call 1.800.562.2556 for more details.



PTCI

SUBMIT YOUR DESIGN

WIN \$200

Visit ptci.net/blog/contest for rules and conditions

PTCI Internet Billboard Contest

Students, it's time to showcase your creativity! PTCI is excited to host the 2025 Internet Billboard Contest, a creative opportunity for K-12 students to express themselves and win fantastic prizes. This contest invites students to design a billboard with a positive, inspiring message about the internet. The deadline has been extended to January 31, 2025, giving participants ample time to perfect their entries.

How to Enter:

Students can submit their artwork by emailing it, along with a completed entry form, to marketingpr@ptci.net or dropping it off at their local PTCI store.

Prizes:

Winning students will receive a \$200 cash prize. Additionally, their homeroom teacher will earn a cash award and enjoy a celebratory pizza party for their class.

Contest Guidelines:

- Artwork must focus on a positive, creative message about internet use.
- Submissions can be in any native language.
- Entries should be on 8.5" x 11" paper or submitted as a high-resolution JPEG file.
- All designs and slogans must be original; avoid using stock images or copyrighted materials.

Don't forget to attach the entry form with your submission which can be found on ptci.net/blog/contest.

PTCI Scholarships give back to local high school students



PTCI highly values education, and in 2025, we'll help 10 local high school seniors work toward obtaining college degrees. Over the past 33 years, PTCI has awarded over \$435,000 to students in our area, each receiving a \$1,000 scholarship to attend the college of their choice.

PTCI's mission is to enhance the quality of life for our members and customers, and awarding scholarships helps us meet that goal. These scholarships benefit our students but are also an investment in our region. Many students return to the area after graduating to work and enhance our communities.

Local high school seniors have until January 31, 2025, to submit their applications online.

Eligible students may apply at ptci.submittable.com until 11:59 p.m. on January 31. Recipients will be announced in spring 2025.

REMINDER: Order honor roll t-shirts for 7th-12th grade students



It's the time of year when PTCI will reward your 7th through 12th grade honor roll students by giving out a free, custom-made t-shirt for making good grades! Remind your children to order their t-shirts this month.

The deadline is Friday, January 31, 2025. Order forms will be at their school office. You can get more information through your school counselor or office personnel.

The more devices you have, the more speed you need

How many internet-connected devices do you have in your home? It might be more than you think!

Start by counting your personal devices — such as your laptop, tablet, and cell phone — and do the same for all family members living there. Next, count the number of smart TVs and streaming devices, followed by the number of smart home devices including smart speakers, smart doorbells, smart security video cameras, smart appliances, and smart thermostats. What was your total? Deloitte's 2023 Connected Consumer Study found that the average U.S. household has 25 internet-connected devices.

This amount of simultaneous internet use can "eat up" your bandwidth and lead to slowdowns and buffering. The solution is to upgrade to an internet plan with greater bandwidth and faster speeds.

PTCI offers a variety of residential plans with speeds of up to 2 Gbps (depending on your area of residence).

For help determining which speed would be best for the number of devices in your home, text or call 1.800.562.2556.





PO Box 1188
Guymon, OK 73942

PRSR STD
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U.S. POSTAGE
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AMARILLO, TX
PERMIT NO. 664

Local Postal Customer

Take control with the PTCI WiFi App

The free PTCI WiFi App enables our Whole Home WiFi subscribers to easily control their home WiFi network — including passwords, content filters, parental controls, device prioritization, and guest WiFi network setup. It also provides a comprehensive look at network security, alerting you if any unwanted visitors tried to access your network and were blocked by ProtectIQ, which acts as a firewall to keep you and your family safe.

Want to take advantage of the PTCI WiFi App's amazing features? Text or call us at 1.800.562.2556 and ask about getting Whole Home WiFi installed. Then you can download the app from the Apple App Store or Google Play Store.



**Welcome 2025:
Start the New Year off Right
with PTCI's Whole Home WiFi!**

PTCI

1.800.562.2556 | ptc.net